

1 STATE OF NEVADA  
2 PRIVATE INVESTIGATORS LICENSING BOARD  
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5 )  
6 In re: )  
7 Private Investigators Licensing )  
8 Board Meeting. )  
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14 BOARD MEETING  
15 Taken on Monday, June 30, 2025  
16 At 9:12 a.m.  
17 At 700 East Warm Springs Road  
18 Las Vegas, Nevada  
19  
20  
21  
22  
23

24 Job No. 61001, Firm No. 116F  
25 Reported by: Tracy A. Manning, CCR 785

1 APPEARANCES:

2

3 Board Counsel: Rosalie Bordelove, Esq.

4 Stephanie Itkin, Esq.

5 Executive Director: Vincent Saladino

6 Madam Chair: Tammy A. Nixon

7 Board Member: Robert Gronauer

8 Board Member: Katherine Cortez

9 Board Member: Timothy Bezick (Via Zoom)

10 Investigator: Enrique Diaz (Via Zoom)

11 Investigator: Zachary Swarthout

12 Investigator: Cassandra Blackmore

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1 MONDAY, JUNE 30, 2025

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3 MADAM CHAIR NIXON: We'll go ahead and  
4 bring the meeting to session. We'll do a roll call  
5 of Board members.

6 Executive Director?

7 EXECUTIVE DIRECTOR SALADINO: Good  
8 morning.

9 Board Chair Nixon?

10 MADAM CHAIR NIXON: Here.

11 EXECUTIVE DIRECTOR SALADINO: Board Member  
12 Bezick?

13 BOARD MEMBER BEZICK: Here.

14 EXECUTIVE DIRECTOR SALADINO: Board Member  
15 Cortez?

16 BOARD MEMBER CORTEZ: Here.

17 EXECUTIVE DIRECTOR SALADINO: Board Member  
18 Gronauer?

19 BOARD MEMBER GRONAUER: Here.

20 EXECUTIVE DIRECTOR SALADINO: And Board  
21 Member Brown had told me he wasn't going to be  
22 available for this meeting. So we have everybody  
23 present; we do have a quorum.

24 MADAM CHAIR NIXON: Okay. This part of  
25 the agenda is open for public comment. Members of

1 the general public may make comment on matters  
2 appearing on the agenda, may bring matters not  
3 appearing on the agenda to the attention of the  
4 Board.

5 The Board may discuss the matters not  
6 appearing on the agenda, but may not act on the  
7 matters in this meeting. If the Board desires, the  
8 matters may be placed in a future agenda for action.

9 Public comments may be limited to five  
10 minutes per person at the discretion of the  
11 chairman, but will not be restricted according to  
12 the viewpoint.

13 Is there any public comment or any public  
14 up north?

15 BOARD MEMBER BEZICK: Negative.

16 MADAM CHAIR NIXON: No public up north.

17 Is there any public comment down south?

18 Hearing there's no public comment, we'll  
19 move to the next agenda item.

20 Executive Director, are there any  
21 announcements?

22 EXECUTIVE DIRECTOR SALADINO: Executive  
23 Director Saladino, for the record.

24 Not really any announcements for this one.  
25 We covered pretty much everything at the June 10th

1       quarterly Board meeting. This one is just for the  
2       notice of intent to act upon regulations and to --  
3       approval for the language access plan.

4                    And we did have one carryover item, which  
5       was Ms. Cohen, who is applying for her individual  
6       private investigator license. So we should be  
7       having her call in in just a few minutes to get  
8       her -- that was the one carryover item.

9                    MADAM CHAIR NIXON: Okay. So the next  
10      portion is to have her sworn in.

11                   Is she close to calling in or...

12                   INVESTIGATOR BLACKMORE: I just texted her  
13      the information a few minutes ago. So -- or I could  
14      just directly call her if you want.

15                   EXECUTIVE DIRECTOR SALADINO: Maybe just  
16      do that.

17                   MS. COHEN: Hello.

18                   MS. BLACKMORE: Hi, Heather, it's  
19      Cassandra. We're ready for you.

20                   MS. COHEN: Okay, okay, good. I'm ready,  
21      too. I just got back in from court. So, awesome.

22                   MADAM CHAIR NIXON: Are you able to hear  
23      her clearly?

24                   THE REPORTER: I can hear her, but it's  
25      very soft. So it might be difficult.

1                   MADAM CHAIR NIXON: So, Ms. Cohen, your --  
2       I need you to swear in. Ms. Bordelove is going to  
3       go ahead and swear you in.

4                   MS. COHEN: Give me one second because my  
5       bluetooth is going to pick up.

6                   DAG BORDELOVE: Let me know when you're  
7       ready.

8                   MS. COHEN: Okay.

9  
10                   HEATHER M. COHEN,  
11                   having been duly sworn,  
12                   testified as follows:

13

14                   MADAM CHAIR NIXON: Thank you.

15                   Ms. Cohen, could you please tell us a  
16       little bit about yourself and the intentions with  
17       your license?

18                   MS. COHEN: Yes, ma'am.

19                   I've been just kind of branching out  
20       across the state. I was actually contacted by  
21       somebody with a case in Las Vegas, Nevada, that they  
22       wanted me to work. And I advised them it would be  
23       cheaper to get somebody that's already licensed  
24       there. But they insisted that they wanted me. So I  
25       let them know, okay, if you want to pay for me to

1 get my license in Nevada and, you know, so on and so  
2 forth, then I'd be more than happy to take your  
3 case. And that's kind of why we're here now.

4 MADAM CHAIR NIXON: Okay.

5 Board, are there any questions for  
6 Ms. Cohen?

7 Hearing there are no questions, I'll  
8 entertain a motion.

9 BOARD MEMBER CORTEZ: This is Board Member  
10 Cortez motioning to approve Ms. Heather M. Cohen for  
11 an individual private investigator license, subject  
12 to all the statutory and regulatory requirements.

13 MADAM CHAIR NIXON: We have a motion. Do  
14 we have a second?

15 BOARD MEMBER GRONAUER: Gronauer seconds.

16 MADAM CHAIR NIXON: We have a motion, we  
17 have a second. All in favor say aye.

18 (All present Board members voted aye.)

19 MADAM CHAIR NIXON: Motion passes.

20 Congratulations, Ms. Cohen.

21 MS. COHEN: Fantastic. Thank you, so  
22 much. You all have a great day.

23 MADAM CHAIR NIXON: Thank you.

24 Agenda Item No. 6, notice of intent to act  
25 upon regulations.



1 I'm going to ask Executive Director to  
2 give us a brief overview of the act and we'll go  
3 from there with any questions.

4 EXECUTIVE DIRECTOR SALADINO: Thank you.  
5 Executive Director Saladino for the record.

6 So these Nevada Administrative Codes,  
7 we've been working on them since 2023. 2023 in  
8 April we held a workshop to, you know, go over the  
9 changes. This all stemmed from the governor's  
10 executive order to streamline some processes.

11 A lot of the NAC changes and updates will  
12 help us to do that. Some of them regard taking --  
13 being able to take credit card payments, utilizing  
14 our online system for firearm inputting.

15 We then had a survey at the beginning of  
16 2024 where we realized there was quite a few issues  
17 and concerns regarding the NAC that deals directly  
18 with uniforms.

19 So, based on that survey results, we went  
20 ahead and removed the uniform NAC. That way we can  
21 later this year open it up for some more workshops  
22 and get it correct so that way everybody is on board  
23 with the updates and changes. So that one has been  
24 removed.

25 I could answer any specific questions that

1 we have to any of these. In April of 2024 when we  
2 had the other workshop, there wasn't very many  
3 concerns on the other NACs. It was mainly the  
4 uniform that was the big issue. So, like I said, we  
5 went ahead and removed that. I'd be able to answer  
6 any specific questions in regards to any of the  
7 changes, if there are any. They have been on our  
8 website now since end of May they've been posted, so  
9 everyone had a chance to review them.

10 I have not received anything in writing  
11 regarding any of the changes, so we're just here if  
12 the Board has any questions or any public comment.  
13 Happy to answer any questions.

14 MADAM CHAIR NIXON: Okay.

15 Board, are there any questions with the  
16 changes that have been discussed or that are in our  
17 packets?

18 BOARD MEMBER GRONAUER: This is Gronauer.  
19 I'm trying to locate it again. The one  
20 for cannot employ a police officer.

21 EXECUTIVE DIRECTOR SALADINO: I know which  
22 one you're talking about. So that one -- let's see.

23 DAG BORDELOVE: Is that on page 10?

24 BOARD MEMBER GRONAUER: Employee can't --  
25 police officers can't have -- if he works as a

1 police officer he cannot get a license or a work  
2 card.

3 EXECUTIVE DIRECTOR SALADINO: So that's  
4 NAC 648.338.

5 The changes that we're looking to make on  
6 this one -- it's going to be on page 10 of the LCB  
7 draft of proposed regulations.

8 So, the part where, as a police officer or  
9 as a peace officer, either state, federal, local, or  
10 in a position where the unlicensed person is  
11 eligible to contribute to a public retirement  
12 system. The exemption, what we're doing here, is  
13 mainly if they are an individual that, say, works  
14 for Clark County as an engineer or works for the  
15 city in a -- like, public works.

16 Individuals that just pay into PERS, you  
17 know, that's where we're looking to have the  
18 Executive Director or his designee be able to sign  
19 off on the exemption as long as the employer is  
20 aware of it, and then basically the Board staff is  
21 aware of it.

22 As far as peace officers go, we will still  
23 not approve those. We would bring them before the  
24 Board. The way it's spelled out, where the  
25 Qualifying Agent would come before the Board to ask

1 for the exemption, and then the Board would approve,  
2 like we have done in the past.

3 This is mainly to cover substitute  
4 teachers, other county employees and city employees  
5 and state employees that pay into PERS but have no  
6 access to proprietary law enforcement databases or  
7 carry the powers of a peace officer.

8 BOARD MEMBER GRONAUER: Okay. My concern  
9 is, the City of Las Vegas is considering, it's in a  
10 very gray area right now. It's not black and white  
11 somewhere. But they're considering that because of  
12 the shortage of police officers, law enforcement  
13 officers, patrolling the city and doing different  
14 things, they'd like to get a program going sort of  
15 like New York did. With an auxiliary police  
16 department. Trying to think what the heck -- the  
17 name.

18 They're not police officers, they're --  
19 they get to work with another police officer to  
20 augment the department. So, work part time. They  
21 don't pay into PERS. They don't do anything else.  
22 They have no other authority except the time they're  
23 working to be a law enforcement officer.

24 MADAM CHAIR NIXON: Isn't that under  
25 proprie- -- under -- it's contracted out?

1 BOARD MEMBER GRONAUER: No. They want to  
2 start their own.

3 MADAM CHAIR NIXON: Their own, okay.

4 BOARD MEMBER GRONAUER: And their own  
5 auxiliary police department.

6 MADAM CHAIR NIXON: Got you.

7 BOARD MEMBER GRONAUER: And the idea that  
8 they can augment their marshals with other bodies  
9 that are uniformed, but the only time they have law  
10 enforcement power is when they're working.

11 And trying to figure out -- I'm just  
12 concerned, trying to figure out how we actually can  
13 maybe assist with that. You know, for somebody who  
14 has a license and a work card and they want to go  
15 and work as an auxiliary officer. It's not the  
16 exact word I'm looking for. But a part-time police  
17 officer.

18 EXECUTIVE DIRECTOR SALADINO: Okay.  
19 Executive Director, for the record.

20 I do believe in the NRS -- if I could ask  
21 Supervisor and Investigator Swarthout, I want to say  
22 it's in 179 or...

23 INVESTIGATOR SWARTHOUT: 289, where they  
24 categorize police officers and define police  
25 officers? I think I know which one you're talking

1       about.

2                   BOARD MEMBER GRONAUER:   The one --

3                   INVESTIGATOR SWARTHOUT:   The one where  
4       they have the --

5                   THE REPORTER:   Excuse me.

6                   INVESTIGATOR SWARTHOUT:   The one where  
7       they have the city or county contract where it says  
8       that they can have the powers of peace officers.

9                   BOARD MEMBER GRONAUER:   Correct.

10                  EXECUTIVE DIRECTOR SALADINO:   Can you take  
11       a second and look that up real quick?

12                  We have seen this in the NRS before, where  
13       based on the contract that the private security  
14       company is under, whether it be -- I believe it's  
15       the, like, county commission, state buildings, and  
16       there's one other one, where it would give the  
17       private patrol company peace officer powers for  
18       their employees only for that contract.

19                  Board Chair, have you come across this?

20                  MADAM CHAIR NIXON:   So, we're part of  
21       the -- we're part of one of the programs in  
22       New York.  I don't know which one specifically that  
23       you're speaking to.  But we do -- we're ancillary or  
24       called police department almost, where we have  
25       suboffices in the same locations where the -- the

1 regular police department does. And we do the  
2 substations.

3 And so, you know, we are always  
4 accompanied by a police officer, but we do have the  
5 powers of arrest. They usually, when they have  
6 those type of contracts where we have this type of  
7 contracts, there is a POST certification required so  
8 that the officer understands all the rights and  
9 whatever. But they are attached to -- it's a  
10 subcontract of the police department to a vendor, if  
11 you will.

12 BOARD MEMBER GRONAUER: Okay, that's  
13 talking about a company. I'm talking about  
14 individual.

15 MADAM CHAIR NIXON: So Elko, northern  
16 Nevada, has a -- what they call the posse. I don't  
17 know if anybody's heard of this.

18 BOARD MEMBER GRONAUER: We have a  
19 sheriff's posse here, also.

20 MADAM CHAIR NIXON: Yeah. So it's called  
21 the sheriff's posse, and it's -- they're police  
22 officers. They help the police department. You  
23 know, they wear a weapon, they do just about  
24 everything that a police officer does. But they're  
25 not -- they're -- are they paid?

1 BOARD MEMBER GRONAUER: They're volunteer.  
2 Volunteer police officers.

3 MADAM CHAIR NIXON: So, I don't know if  
4 the police department starts to pay them, if that's  
5 different. I don't know.

6 BOARD MEMBER GRONAUER: As long as they  
7 don't pay into PERS.

8 I'm just trying to unmuck the system here,  
9 all right? Because it seems like it's such a gray  
10 area. And maybe I'm just reading it wrong. Because  
11 the NRS is not in black and white, it's eggshell and  
12 black.

13 DAG BORDELOVE: I would note -- Rosalie  
14 Bordelove, for the record.

15 I would note at least with the language of  
16 this reg, some of the existing language that we  
17 already have in here, sub 1(b) of this regulation is  
18 anyone employed by law enforcement agency. So that  
19 would include, even if they don't have powers of a  
20 peace officer, those ones would fall under this with  
21 respect to needing to come before the Board for the  
22 exemption. So the Board would have some review over  
23 it. If they -- this would be if they were creating  
24 a program with employees.

25 If it were contracted out, then it would



1 depend whether they're going to be as a peace  
2 officer. Or they might not fall under this. Any of  
3 the exemption at all. But the thought would be, if  
4 they're contracted out, they probably, as mentioned,  
5 are going to have access to the same systems and  
6 some of the other things because they are a  
7 contractor.

8 MADAM CHAIR NIXON: But if they work like  
9 an ancillary force but they are paid by the police  
10 department, would they have to -- I think that's  
11 what he's trying to alleviate. They wouldn't have  
12 to come and ask for an exemption for it.

13 DAG BORDELOVE: Under the current language  
14 they would need to. And perhaps a future -- since  
15 we're entering into the new permanent regs, since  
16 this is kind of -- since this is something in its  
17 infancy that they haven't figured out what they're  
18 doing yet, perhaps when one of the cities within our  
19 state does kind of formulate what it is they're  
20 looking for, they can -- you can even reach out and  
21 just say, come work with us. Once you -- once you  
22 figured out how you want to structure this, they can  
23 come with the Board and the Board can see how. And  
24 you could always look to changing this regulation or  
25 one of your other regulations at the time to help

1 fit whatever it is.

2 But it's kind of hard to suggest changes  
3 without knowing what they're planning to do.  
4 Because they could change their minds and decide to  
5 go contractor. They haven't -- since they haven't  
6 really formulated their program yet.

7 BOARD MEMBER GRONAUER: Thank you. This  
8 is Gronauer again.

9 We're talking about a company, that's one  
10 thing. Say I, as a licensee, okay? It's never  
11 going to happen, okay? I have my 30 years, I'm done  
12 with policing. But say I wanted to just go ahead  
13 and volunteer my time, just me, not my company,  
14 volunteer my time to be an auxiliary police officer,  
15 part-time police officer, when they're needed. And  
16 whether I volunteer or get paid, that's the part I'm  
17 looking at. I'm not looking at the company, because  
18 I understand where that could be a different animal.  
19 Looking at individuals themselves.

20 DAG BORDELOVE: This reg wouldn't apply,  
21 because this is for unlicensed persons and you are  
22 licensed. Though to work as a peace officer, you  
23 might have to put that license temporarily in  
24 abeyance while you're working for them.

25 BOARD MEMBER GRONAUER: That becomes

1       difficult. Because if you do that --

2                   DAG BORDELOVE: Right. You're wanting to  
3       be ad hoc.

4                   BOARD MEMBER GRONAUER: Two weeks you'll  
5       be doing something, and the next -- then you have to  
6       get your license out of abeyance again two weeks  
7       later.

8                   DAG BORDELOVE: And that's where we could  
9       work with the -- that, I don't think would fall  
10      under this one. But if that's something, again,  
11      that one of these law enforcement agencies wants to  
12      create a program to be doing this, that's probably a  
13      discussion for a different day, but we could work on  
14      whether we can do it by procedures or whether it  
15      needs to be in a reg, but maybe some sort of format  
16      where you agree that your license is -- you know,  
17      where the Board creates something so that licenses  
18      can be -- you can do it easier or it's understood  
19      that your license is in abeyance for this sole  
20      purpose, but not always -- I'm not really -- because  
21      we need to work it out because if people are looking  
22      up their license on line.

23                   BOARD MEMBER GRONAUER: Temporary  
24      abeyance, then working, temporary abeyance,  
25      working --

1 DAG BORDELOVE: Work with --

2 BOARD MEMBER GRONAUER: Just trying to  
3 figure out how that wording goes or where it can  
4 fit -- it somehow has to be created. I don't know.

5 DAG BORDELOVE: I think it would need to  
6 be something that -- because this reg is targeted  
7 towards unlicensed individuals who then are going to  
8 be employed by a company or as a peace officer or  
9 something else. And then getting a work card and  
10 coming to work for someone. That's what this reg is  
11 targeting.

12 I think if some law enforcement agencies  
13 in Nevada start looking for other ways as they get a  
14 little bit more formulated in their plans. And  
15 that's where I was saying, if you have contracts  
16 with them, you could let them know that as they  
17 formulate, they should come work with the Board and  
18 see what can be done to assist -- what the Board can  
19 work with.

20 But I think we'll need to know a little  
21 bit of how they're planning to do it before we can  
22 structure and figure out how legally the Board can  
23 do its licenses or work cards, such to work with the  
24 agencies and do it so that we're adequately  
25 protecting the public. It's easy to understand who

1 has a license, who doesn't, and how it's all  
2 working.

3 BOARD MEMBER GRONAUER: I understand that.  
4 But -- this is Gronauer again.

5 And the reason I brought it up is, not  
6 only Las Vegas but across the country. Police  
7 departments are hurting for people.

8 DAG BORDELOVE: That's why I'm being  
9 general. Because if Las Vegas is considering it,  
10 there are probably other law enforcement agencies in  
11 the state of Nevada considering it as well.

12 BOARD MEMBER GRONAUER: (Indiscernible.)  
13 (Board members and counsel began talking  
14 over each other.)

15 BOARD MEMBER GRONAUER: -- couple programs  
16 would volunteer forces.

17 Because when you go to New York, you have  
18 two officers on every corner almost. One is not a  
19 regular police officer, even though they're all  
20 uniformed and everything else. I believe they  
21 should be POST certified. I imagine they are  
22 somehow in New York. But that's not the only place.  
23 Just that -- again, I'll be redundant.

24 Law enforcement is hurting for people  
25 across the country. And this was in a conversation

1 I had with some people. Not normal conversation,  
2 okay, just up in the air thing. And all the sudden,  
3 since I'm on the Board, maybe I can ask that  
4 question, you know? And the idea is, try to find an  
5 avenue, that's all.

6 And I believe you answered properly. They  
7 can come up with some formulation to bring it  
8 towards the Board, and could be thrown against the  
9 wall and see what sticks.

10 DAG BORDELOVE: Yeah. And in the  
11 meantime, there's nothing saying that they can't  
12 come, you know, if they want to talk to you or in  
13 between meetings, you know, talk to Vinny and  
14 formulate something before it comes in a Board  
15 meeting, right? To come to -- to brainstorm ideas,  
16 right? Because they haven't formulated, either,  
17 their full -- how they want to do it. If they have  
18 some ideas but they want to see what will work best  
19 with the Board, those discussions can happen.

20 I think what -- I think the point I was  
21 making is, I don't think it's this reg. It may not  
22 be this reg that has to change, anyway, so it's a  
23 future discussion. But the -- I think it's  
24 something the Board probably would be able to work  
25 with them to find.

1 BOARD MEMBER GRONAUER: I want to thank  
2 you for at least clearing up my mind. And thank you  
3 for your input. I appreciate it so much.

4 I'm finished with that.

5 MADAM CHAIR NIXON: Are there any other  
6 questions or concerns?

7 BOARD MEMBER GRONAUER: Of course.

8 MADAM CHAIR NIXON: Okay, let's go.

9 BOARD MEMBER GRONAUER: I was confused  
10 about fines in here. It was near the end. Might  
11 have been during the firearm stuff. And I was  
12 trying to figure out, we're addressing fines in any  
13 other categories?

14 EXECUTIVE DIRECTOR SALADINO: I believe we  
15 were only removing a fine for one of the IACs that  
16 we removed.

17 BOARD MEMBER GRONAUER: It was not  
18 removed, and it was a whole thing. It's --

19 THE REPORTER: What did you say?

20 BOARD MEMBER GRONAUER: Page 28.

21 THE REPORTER: Thank you.

22 BOARD MEMBER GRONAUER: Just was confused  
23 with the numbers or what we're doing here. It's  
24 just this one category?

25 EXECUTIVE DIRECTOR SALADINO: Yeah, the

1 one we're removing is going to be NAC 648.343, \$25  
2 for that one. That one is the one being removed.  
3 All the rest of them are staying the same.

4 BOARD MEMBER GRONAUER: What does that  
5 address?

6 EXECUTIVE DIRECTOR SALADINO: That  
7 addresses...

8 BOARD MEMBER GRONAUER: I'm sorry.  
9 Probably could have done more homework myself. This  
10 was a lot to digest at one time, even over weeks.

11 INVESTIGATOR SWARTHOUT: Page 14.

12 BOARD MEMBER GRONAUER: Thank you.

13 EXECUTIVE DIRECTOR SALADINO: Executive  
14 Director Saladino, for the record.

15 I believe this is removing the \$25 fine  
16 for the exams.

17 INVESTIGATOR SWARTHOUT: I believe so.

18 EXECUTIVE DIRECTOR SALADINO: For the  
19 exam, if the exam's not completed, we're removing  
20 the \$20 fine for that.

21 BOARD MEMBER GRONAUER: All right. Then  
22 follow up on this same category, the fines. When  
23 they changed it to credit card and debit card  
24 payment. Is the PILB going to swallow the interest  
25 that's -- that gets on a credit card?



1 EXECUTIVE DIRECTOR SALADINO: I understand  
2 what you're saying.

3 I believe that processing fee, that's  
4 right from the company that we utilize. That's not  
5 us collecting that, that goes right to the -- right  
6 to the equipment that we're using. It pays for  
7 that. That service charge. We don't collect that.

8 MADAM CHAIR NIXON: No, but do you pay  
9 that?

10 EXECUTIVE DIRECTOR SALADINO: It gets paid  
11 when it gets paid through that.

12 BOARD MEMBER GRONAUER: Does it cost PILB  
13 that money?

14 EXECUTIVE DIRECTOR SALADINO: I believe it  
15 doesn't.

16 BOARD MEMBER GRONAUER: Well, somebody --  
17 it has to cost somewhere.

18 MADAM CHAIR NIXON: Are you adding it on  
19 to the applicants' fee like they have -- if they  
20 want to use a debit or credit card, you're going to  
21 pay an additional 15 cents or whatever that is? Or  
22 does that go to you? Do you pay that at the end of  
23 the month?

24 BOARD MEMBER GRONAUER: Thank you.

25 INVESTIGATOR SWARTHOUT: I think it's on

1 the individuals making the payment. I don't think  
2 it's us who pay it.

3 DAG BORDELOVE: I think what they're --  
4 sometimes the payment processor is charging the  
5 individual who makes the payment and collecting the  
6 fee. And PILB never sees the money. So PILB isn't  
7 paying it, but also isn't collecting it on behalf.  
8 The processor is collecting it and keeping it.

9 MADAM CHAIR NIXON: That can cost you  
10 thousands if you're paying that at the end of the  
11 month, you can get a nice little -- big charge at  
12 the end of the month --

13 EXECUTIVE DIRECTOR SALADINO: I don't see  
14 that in the monthly bills.

15 DAG BORDELOVE: Rosalie Bordelove for the  
16 record. I would say doublecheck the things. The  
17 law allows the Board to collect a fee, but only to  
18 cover its own fees. And you have to be really  
19 careful because if you accidentally collect too  
20 much, you can face problems. And that's where I  
21 think it was the DMV had to refund one dollar to --  
22 it created a whole lot of extra costs and problems  
23 because they accidentally collected slightly more  
24 than what the fee actually was. And by statute, you  
25 can only collect the exact fee.

1           Like I said, if there's a way, and I think  
2     some of the payment processors have this way, is the  
3     company that they have doing it charges and collects  
4     the fee and keeps it. And only gives the PILB the  
5     fine or the fee that is --

6           MADAM CHAIR NIXON: And you'll actually  
7     see, like, if you go to certain gas stations, if you  
8     use a debit card the price is this much, if you use  
9     cash the price is --

10          DAG BORDELOVE: And there's a lot of  
11     payments, you know. I see when paying for, you  
12     know, various things for my kids' school. Their  
13     pizza project or whatever. If I do it online, it  
14     will say, if you want to pay by card online there's  
15     this extra fee. And it's possible the school never  
16     even sees the fee. CCSD probably --

17          BOARD MEMBER GRONAUER: This is Gronauer  
18     again.

19                 That's what I'm -- I'm pretty well clear  
20     with that. But that's the thing. Well, it probably  
21     is or --

22          DAG BORDELOVE: That's what I'm saying --

23          THE REPORTER: Excuse me. A lot of  
24     overlap.

25          BOARD MEMBER GRONAUER: Oh, I'm sorry.

1                   That's the problem I have is "probably".

2       We have to make sure that we're not paying that  
3       extra money. Because as Chairwoman said, you go to  
4       a gas station, you put a debit card in, you have to  
5       pay an extra 35 cents. Or you go to a restaurant  
6       now. You use your card, they charge you extra money  
7       for using your card. I mean, everywhere. It only  
8       happened probably in the last two years. But it's  
9       almost everywhere you go, you use your card, they  
10      say it's going to be this extra money. Now,  
11      obviously I'm paying it, you know, but the company  
12      still has to pay that interest somewhere. The  
13      interest -- the company that's collecting the money  
14      still has to pay the processing company.

15                It's really an area that to me has  
16      concerns for us as the chairwoman stated again, at  
17      the end of the month, you might get a bill that says  
18      oh, you owe this much money. And I don't want to  
19      see that happen. That bothered me when I see credit  
20      card and debit card without it being explained or  
21      enhanced more. I don't like that part of the deal.  
22      That's my opinion.

23                EXECUTIVE DIRECTOR SALADINO: Okay.

24      Director Saladino, for the record.

25                If we can table that question you have,

1 Board Member Gronauer, I will get clarification on  
2 it in just a few minutes. I'm going to ask our  
3 accounting to see how that is accepted and stuff.  
4 So give me a few minutes, I can get an answer for  
5 that.

6 MADAM CHAIR NIXON: Okay. While we're  
7 waiting, do we want to -- are there any other  
8 questions?

9 DAG BORDELOVE: Rosalie Bordelove, for the  
10 record.

11 Also, one note on the -- I think it's on  
12 page 30 where you -- noticing the addition of credit  
13 card and debit card, you do have statutory  
14 requirements to accept credit and debit. So whether  
15 that's -- Vinny is still going to get you an answer  
16 on this one. And maybe that is an item for future  
17 if it's not -- if the fine isn't being addressed or  
18 the fee the way you would like, that can be changed.  
19 But I believe there was an existing one at 622. I  
20 can double check. There was also another bill  
21 passed this session requiring all government  
22 agencies to accept various forms of...

23 MADAM CHAIR NIXON: I think it was just  
24 added on to the processing fee that the employee --  
25 or the (indiscernible) is paying. We don't ever see

1       it. That's probably cleaner.

2                   Did anybody else have any questions or  
3       concerns?

4                   So, we're waiting on the answer from  
5       Executive Director, and then we'll close out that --  
6       for possible action on that one.

7                   Do we want to move on to this Agenda Item  
8       No. 7 while we're waiting? Okay, I'm going to go  
9       ahead and do that.

10                  Private Investigators Agenda Item No. 7,  
11       Private Investigators Licensing Board is seeking  
12       approval for our initial language access plan for  
13       possible action.

14                  Executive Director, you want to give us  
15       some understanding of this?

16                  EXECUTIVE DIRECTOR SALADINO: Yes.

17                  Executive Director Saladino. The governor  
18       has issued a plan to allow access to government to  
19       folks that English is not their first language.

20                  So what we've done, Board staff has done,  
21       is we put together a language access plan that -- I  
22       mean, it was provided to the Board to read over. I  
23       know it probably reads like stereo instructions.  
24       But basically what we're saying is, as the Board,  
25       anybody who comes in that needs any applications,

1     whether it be licensing, registration, exams,  
2     anything that we have documents for that would help  
3     assist any individual to get licensed or registered  
4     with the Board, that we will go ahead and translate  
5     the documents through one of the state vendors. And  
6     that we're definitely open to availability and  
7     access to anybody who needs anything translated.  
8     That's what the plan covers, is saying that, yes,  
9     we're aware of folks that English is not their first  
10    language, and we will go ahead and translate any  
11    documents that need to be to help facilitate them  
12    getting licensed or registered.

13               MADAM CHAIR NIXON: Board, is there any  
14    questions or concerns with the language access plan?

15               Hearing there are no questions, I'll  
16    entertain a motion.

17               BOARD MEMBER CORTEZ: Board Member Cortez  
18    motioning to approve the PILB language access plan  
19    as presented.

20               MADAM CHAIR NIXON: We have a motion. Do  
21    we have a second?

22               BOARD MEMBER BEZICK: Bezick seconds.

23               MADAM CHAIR NIXON: Okay. We have a  
24    motion, we have a second. All in favor say aye.

25               (All present Board members voted aye.)

1 MADAM CHAIR NIXON: Motion passes. Great  
2 work on this, by the way. Thank you.

3 So, we're going to maybe take a couple  
4 minute break. Take a five-minute break while we  
5 wait on the answer.

6 (Off record.)

7 MADAM CHAIR NIXON: We have an answer for  
8 the question that Gronauer asked -- Board Member  
9 Gronauer asked.

10 Executive Director?

11 EXECUTIVE DIRECTOR SALADINO: Executive  
12 Director Saladino, for the record.

13 So, I did speak with accounting, and the  
14 PI Board does not receive any of those monies. They  
15 go right to the vendor, back to the vendor. We do  
16 not collect that service fee.

17 BOARD MEMBER GRONAUER: But we get our  
18 money.

19 EXECUTIVE DIRECTOR SALADINO: When they  
20 pay, say, the \$85 for the application, they're  
21 charged \$87.09. That goes straight to the vendor,  
22 not to the Board. We only collect the 85.

23 BOARD MEMBER GRONAUER: Okay.

24 MADAM CHAIR NIXON: Hearing that, are  
25 there any further questions or concerns with the



1 suggested changes?

2 Hearing there are no further questions,  
3 I'll entertain a motion.

4 DAG BORDELOVE: Quick point. Did you get  
5 any written public comment?

6 EXECUTIVE DIRECTOR SALADINO: Executive  
7 Director, for the record.

8 We have not received any written  
9 communication regarding the notice of intent upon  
10 the regulation.

11 DAG BORDELOVE: Cool.

12 MADAM CHAIR NIXON: Hearing that, is  
13 there -- I'll entertain a motion.

14 BOARD MEMBER CORTEZ: This is Board Member  
15 Cortez motioning to approve the notice of intent to  
16 act upon regulations as presented.

17 MADAM CHAIR NIXON: We have a motion. Do  
18 we have a second?

19 BOARD MEMBER BEZICK: Bezick seconds.

20 MADAM CHAIR NIXON: Okay. We have a  
21 motion, we have a second. All in favor say aye.

22 (All present Board members voted aye.)

23 MADAM CHAIR NIXON: Motion passes.

24 Other items for the Board, comment or  
25 future agenda items? Anything we want to bring up

1 or -- for now or future Board?

2 BOARD MEMBER GRONAUER: This is Gronauer.

3 For future agenda -- possible agenda  
4 items. I was concerned because of the last meeting,  
5 I'll just preface this a little bit, where we have  
6 people getting fined over and over and over. And I  
7 think it was brought up, well, that's just the cost  
8 of doing business. And they just go right back to  
9 doing business.

10 I think -- I believe that we should  
11 probably look at the fines on citations and maybe  
12 look at things of -- after two citations you get  
13 suspended for a certain amount of time. Three  
14 citations, maybe get suspended for more certain  
15 times or whatever. But look at some kind of  
16 calculations that we can do to try to prevent people  
17 just, cost of doing business.

18 It just bothered me when you see a company  
19 gets fined three times in 12 months, and all they do  
20 is pay the fine and keep doing business. So I'd  
21 like to see somehow that we can address that  
22 problem.

23 Another item I have, of course. Another  
24 item I have is -- maybe I just have to sit down with  
25 the executive director or the investigators and find

1 out, how do we really handle complaints? When a  
2 complaint comes in, how do we handle it? How does  
3 it get answered? Because all I see on our paperwork  
4 and every meeting, which our paperwork is wonderful  
5 from the people from the office doing it. But all  
6 we get are five citations, three are paid, and  
7 that's it. Don't know what -- what was what.

8 I'd like to know a little more in depth  
9 what happened, what caused it to happen, so we can  
10 maybe act on that, also, in the future. Saying,  
11 okay, you were doing this kind of violation, we got  
12 to look at this more than just a fine. Somehow,  
13 delineate that information so we have more grasp on  
14 all these licensees out here.

15 Because one of the problems I have is, we  
16 license a lot of people. God bless them, people  
17 should have jobs. And I'm talking about licensing.  
18 We license a lot of people. But a lot of people  
19 come in, they get licensed, they undercut the people  
20 that have been here for 20 years. And they're only  
21 in business for a short amount of time because they  
22 fail. They don't know how to run a business. And  
23 it just seems to mess up the people who have been  
24 here for a while. I don't know exactly how I'm  
25 explaining that, but it's just -- somehow, there's

1 got to be some kind of regulation that says, you get  
2 a license, you know, be in business. And then you  
3 own a business. I don't know what I'm trying to  
4 explain here, so it's hard for me to explain. It's  
5 just that -- I just don't like when our companies  
6 have been in business for a long time get undercut  
7 by out of state -- brand new licensees and they  
8 don't hold up to their bargain. I don't know --  
9 doesn't affect me and my business, so I'm just  
10 saying.

11 MADAM CHAIR NIXON: I mean, I understand  
12 that side of it, just because I am in that business.  
13 And you get the smaller companies that come in and  
14 they do whatever. But I also think that it's also  
15 consumer beware. Because, you know, if it's -- the  
16 price is too good to be true, there's probably a  
17 problem there. Sometimes it takes a group to learn  
18 that. Because I don't think there's any way a  
19 person -- I mean, we can certainly look into it, but  
20 I don't think there's any way to regulate --

21 BOARD MEMBER GRONAUER: Neither do I. But  
22 I really -- I wanted a conversation, anyhow. That's  
23 all.

24 MADAM CHAIR NIXON: Oftentimes, when I  
25 talk to the other companies asking about how they do

1     their pricing and whether or not it involves  
2     training and all this other stuff, they don't.  
3     Insurance, none of that. I don't know how you can  
4     jump into somebody's books that way and have that  
5     conversation. So, yeah.

6                 EXECUTIVE DIRECTOR SALADINO: Executive  
7     Director Saladino, for the record.

8                 To go back to your comment, Board Member  
9     Gronauer, for the complaints. We definitely can get  
10    a little bit more specific in our complaints that we  
11    receive and the nature of the complaint and how it  
12    was handled. Obviously, we'll leave out names of  
13    companies and individuals and stuff like that in  
14    case it does become a future Board item or agenda item  
15    for future Board meetings.

16                The one issue that I think we had this  
17    last Board meeting was individual unlicensed  
18    companies that come to Nevada and continue to work  
19    because they're on a master contract. And they've  
20    already established these contracts and have to  
21    provide services.

22                I believe the only other recourse we have  
23    as a Board, and Counsel, you can correct me, would  
24    be to go ahead and follow, like, an injunctive  
25    relief in regards to those unlicensed companies.

1     Because if they're unlicensed, you know, the only  
2     jurisdiction we have on them is to issue the  
3     unlicensed activity citation.

4             The companies that are already licensed  
5     that we have issued violations for, most of the  
6     time, the violations are minor and the company,  
7     after they pay the fine, we usually ask them to  
8     follow up with an action plan. Like, what are you  
9     going to do moving forward in regards to not having  
10    folks registered properly on the roster, keeping  
11    individuals in compliance with their firearms.

12            We usually get that answer from the  
13    Qualifying Agent. Mainly, one, we want to -- we had  
14    this issue. We want compliance. And if we can  
15    educate you and help you through that process,  
16    that's what we want to do. So we'll definitely do a  
17    better job in regards to the complaints so you'll  
18    have more information at the September Board meeting  
19    on anything that we receive this quarter.

20            And then again, if you have anything else  
21    you'd like us to add, please let us know and we'll  
22    make those changes and updates.

23            MADAM CHAIR NIXON: I think part of the  
24    problems that companies have is -- with these master  
25    contracts is understanding, you know, that -- and I

1 don't know if there's something that we can do  
2 inside of our regs to clarify that a little bit  
3 better. Because it seems like they're finding out  
4 after they've gotten the fine. And to Bobby's  
5 point, they'll have three or four. And, you know, I  
6 look at it and say, well, they're gambling that one,  
7 they won't get caught. Two, if they do they can  
8 afford the fine based off of the fees they are  
9 charging. So that's where you get the -- kind of  
10 the cost of business.

11 But maybe there's some sort of clarifying  
12 stuff that we need to do. Because I know even in my  
13 company, you know, I'll get asked, well, we're just  
14 going in to do X. And I'm, like, no, you still have  
15 to -- you still have to apply for a guard card, a  
16 work card.

17 But for other companies, you know, it's --  
18 it's a little bit hard to understand. And I still  
19 have from little outside people going, but that  
20 doesn't make sense. I'm only going to be here for a  
21 day. Not actually doing security services. I'm  
22 only doing X. So maybe there's something in there  
23 that we can explain a little bit better.

24 DAG BORDELOVE: Rosalie Bordelove, for the  
25 record.

1                   Since we're on the agenda item for future  
2     items, that's something that maybe is a good  
3     conversation of what you want to do. There are  
4     options.

5                   You know, the Board could push out  
6     notifications, add frequently asked questions on  
7     your website, something that kind of addresses some  
8     of those things that may be the issue. As well as,  
9     you can have that discussion at a future meeting.

10                  If you want -- Director Saladino is  
11     correct with respect to the unlicensed. We don't  
12     have a lot of power. The Board could approve, if --  
13     you know, could issue a delegation that says, if an  
14     unlicensed company receives or an unlicensed person  
15     receives a certain number of citations, after that  
16     you ask the AG's office to go file for an  
17     injunction.

18                  We need some authorization from the Board,  
19     because we would be initiating litigation to go and  
20     do that. But you could give that as a prior  
21     delegation, saying after a certain number, Director  
22     Saladino or the chair of the Board can authorize  
23     this to go forward.

24                  When -- you could also put together  
25     something for purposes of discipline for licensed



1 companies or individuals. If they get a certain  
2 number of citations you can, and that would be  
3 something to decide during a future meeting. You  
4 could give an instruction that you would like staff  
5 to send a file over to our office for prosecution  
6 after a certain number of citations. At that point  
7 to suspend or do something else. You can't make it  
8 automatic, but you can request that it goes to our  
9 office, and we then bring a formal complaint. Which  
10 would then come before the Board, the Board has the  
11 ability to suspend.

12 Or do a large range of things to a  
13 license. You have -- you're very limited on what  
14 you can do to a work card, but you have a pretty  
15 broad range of discipline when it comes to a  
16 license.

17 MADAM CHAIR NIXON: I need some  
18 clarification.

19 Like, you're saying the facts on the  
20 website, about specifically consulting and admin  
21 workers. If they cross that Nevada line, boy, they  
22 have to be licensed, something to that point, I  
23 think, would certainly help be an easy, quicker fix  
24 for us. But then go into this other stuff, too, I  
25 think would be -- make sense. Because we do have

1 some folks that just don't pay attention.

2 BOARD MEMBER CORTEZ: This is Board Member  
3 Cortez, if I can make additional comment on it.

4 I think the issue -- it was at the last  
5 meeting, there was an applicant who came in. They  
6 had five violations within a matter of a two-year  
7 period. So there would need to be further  
8 conversation as far as, okay, within one year, if  
9 you obtain this amount of citations, then we take it  
10 upon further.

11 I do like the fact -- or I do like the  
12 suggestion of the disciplinary. That particular  
13 applicant absolutely I would have definitely taken  
14 it up the chain. That's just too many times within  
15 two years. And it did come across as, okay, no  
16 worries. I'll just pay the fine and keep it moving,  
17 pay the fine and keep it moving. Well, based on the  
18 history, it was just a matter of another year you're  
19 going to get another couple fines.

20 So I guess my next question is, who  
21 determines the amount of fines? Because I -- there  
22 might have been some conversation as perhaps maybe  
23 we could increase the fine after X amount of times.  
24 Once you reach this number of fine, it's now  
25 increased.

1                   DAG BORDELOVE: Two things. You have a  
2     maximum fine in statute that you can impose. So you  
3     can get to that -- I mean, when it comes to  
4     citations, they're set out what they are. But if we  
5     were to bring a formal complaint and go to the  
6     disciplinary hearing, you have a little bit more  
7     leeway in a lot of areas. Fines are one of them.  
8     There is a maximum in statute, though, and I --  
9     there are other boards that sometimes reach that,  
10    where they're fining the maximum and companies are  
11    treating it as a cost of doing business. So then  
12    you need to start looking at suspension or other  
13    options.

14                  I'm going to kind of stop everyone because  
15    you're getting into your solutions and -- but keep  
16    brainstorming. This is great. Bring it all for the  
17    next meeting. You'll have items on these, and you  
18    can give clear direction to staff of when you want,  
19    say, let's establish what some of these triggers are  
20    or when you would like staff to put together a  
21    request to our office for prosecution. And then we  
22    can bring that, and it will come back before you,  
23    then, in a complaint here, unless it settles. In  
24    which case you can also at the same time give some  
25    direction as, this is what we would like to see.

1 Which means we could bring you a settlement of kind  
2 of what you want. You would have to approve the  
3 settlement if it goes -- if it's something that  
4 settled --

5 THE REPORTER: Excuse me.

6 DAG BORDELOVE: I'm talking too fast.

7 THE REPORTER: If you could slow down,  
8 please.

9 DAG BORDELOVE: If -- any settlements  
10 would come before you, and so you could at the same  
11 time at the next meeting, when giving direction as  
12 to how many violations, when you would like to see  
13 formal complaints filed, you could also give some  
14 indication of what types of fines or what types of  
15 discipline you would like that will give us some --  
16 when we work to settle something -- or enter into  
17 settlement discussions, as we do because hearings  
18 are time -- take a lot of your time, take expense on  
19 the part of the Board. It's a lot bigger deal. If  
20 we can get compliance via settlement, we will.

21 Director Saladino is your unofficial  
22 settlement authority to help us in knowing -- to  
23 help us in knowing what to negotiate with. And then  
24 it comes at his and our recommendation of, here's  
25 something we've come to. You get the ultimate

1 decision whether or not you want to approve that  
2 settlement. I know this Board doesn't usually have  
3 a ton of discipline, because you have citation  
4 authority, you don't get a whole lot of full hearing  
5 complaints. But that is part of your toolbox.

6 BOARD MEMBER CORTEZ: Understood. Thank  
7 you, so much. And then Board Member Cortez,  
8 speaking for the record.

9 A little more conversation with Board  
10 Member Gronauer's concern for information about the  
11 complaints.

12 How would you like to see that be given  
13 from the investigators? Because as you've seen, we  
14 have X amount of complaints. Did you want  
15 information on each complaint? Or just, like, a  
16 generalized, these are the complaints that are  
17 coming? Because I'm just kind of seeing -- like, I  
18 don't know, maybe off the top of your head how many  
19 complaints did we have last time?

20 INVESTIGATOR SWARTHOUT: I think it was  
21 around 60.

22 BOARD MEMBER CORTEZ: With 60 complaints.

23 BOARD MEMBER GRONAUER: I don't care if  
24 it's 100. I want to know what's happening at the  
25 (indiscernible).

1 BOARD MEMBER CORTEZ: You would like,  
2 like, itemized --

3 MADAM CHAIR NIXON: So, can I ask, there's  
4 a certain level of information we can get to your  
5 point, because it may go to a hearing, and then  
6 we're not supposed to have that information.

7 So what would that look like, as far as  
8 just the basics on these complaints?

9 EXECUTIVE DIRECTOR SALADINO: Executive  
10 Director Saladino, for the record.

11 The way we put them together now is, we  
12 use, like, a graph, a very general overview of the  
13 different types that come in. What I'm kind of  
14 envisioning for the stats, we'd still have our  
15 registered work card numbers and licensing numbers  
16 and stuff like that.

17 And then for complaints, what I'm kind of  
18 envisioning, we'll have bullet points for the type  
19 of complaint that we received, how it was handled.  
20 And again, just very general, not to give specifics  
21 on individual names and company names. But what the  
22 type of violation of it was, what the outcome was.

23 And then when I spoke earlier about the  
24 action plan, if it's dealing with the licensee,  
25 we'll have that action plan in there. That way you

1 can see that we had an issue, it was -- you know,  
2 the fees and fines were received, and then we also  
3 have an action plan. So we'll give something to  
4 those kind of complaints, and then for the  
5 complaints that -- like, we receive from the PDs and  
6 stuff, we'll give a general overview of what that  
7 looked like and how we're moving forward to combat  
8 those issues.

9 BOARD MEMBER CORTEZ: Thank you. My  
10 concern was just for the interest of time. That's a  
11 lot of information to be given. But, the brief  
12 overview of what happened, this is what's going to  
13 happen. That should suffice.

14 BOARD MEMBER GRONAUER: Gronauer for the  
15 record.

16 If a complaint is received and the  
17 investigators do what they have to do with it, and  
18 they have to send it to the AG's office, what's the  
19 average amount of time for a complaint being  
20 answered back from the AG's office? There's so many  
21 different complaints it could be.

22 DAG BORDELOVE: I guess it depends.  
23 Usually, when it comes to our office it's because  
24 we're getting an investigative file from the Board  
25 because they want us to file a formal complaint.

1 Then it really depends. It depends if -- sometimes  
2 we look at it and say, you know, based on the  
3 statutes there's a little more information we need  
4 and we'll work with Board investigators to get the  
5 information we need. Sometimes there's enough as it  
6 is and we can go ahead and just file a complaint.  
7 It really depends what it is. Those ones with this  
8 Board are fairly rare.

9 Because like I said, you have the citation  
10 authority, and most issues are addressed via  
11 citation, and so we don't need minor complaints.  
12 Usually when they're complaints -- I don't know,  
13 when was the last one? Might have been the SI  
14 matter, which is one I prosecuted six years ago or  
15 so or more. And that was after many complaints.

16 And actually, by the time it came to me,  
17 which was eight years ago probably, there had  
18 already been a settlement, and then the settlement  
19 was breached, a complaint had been filed, and I took  
20 over part way through the hearing having to do with  
21 that. And they were already on probation. So there  
22 was a lot going on in that one.

23 Usually there isn't -- it doesn't take us  
24 a very long time if we have the file and all the  
25 information to go ahead and file the complaint, if



1       that's what the next step is.

2                   What often takes a lot longer is getting a  
3       hearing scheduled. Because hearings take a while,  
4       so if it's going to be on a quarterly meeting, it  
5       means we need day two, usually, or there needs to be  
6       a special meeting. And then making sure we have our  
7       documents, we have our witnesses available, we  
8       have -- and there's a lot more that goes on. I  
9       think actually there was a work -- potential work  
10      card revocation that came after that one as well.  
11      But similar issues of getting everything together.  
12      To getting our witnesses. So it's the hearing that  
13      sometimes takes -- and sometimes we can get it  
14      settled in there. And if we can, then that  
15      settlement comes before you at your next meeting and  
16      that's a little bit quicker.

17                   BOARD MEMBER GRONAUER: Does the  
18      investigator -- Gronauer again.

19                   Does the investigator receive something  
20      back from the Attorney General's office saying,  
21      we're doing this or we're doing that?

22                   DAG BORDELOVE: We usually are working  
23      together. You know, we can. We haven't usually  
24      with this Board because, again, the complaint  
25      file -- ones going formal complaint are rare. We

1 can issue a memo saying what we're going to do. The  
2 problem is, if it's going to come before you, that's  
3 not a memo you can see. Because you have to be kept  
4 as an impartial adjudicator in the matter. So you  
5 can know, anonymize kind of a status. There is an  
6 investigation going on. But then when the formal  
7 complaints's filed, we can't communicate with you  
8 because -- and then if the ex parte communications,  
9 and it's the due process issue there.

10 BOARD MEMBER GRONAUER: It's a process.

11 DAG BORDELOVE: Yeah. But then the  
12 constitutional protections come up. But this --  
13 like I said, the speed usually -- it depends a lot  
14 on the case. And usually where the hiccups or  
15 delays happen is when the other side is represented  
16 and we're trying to make sure that we've given them  
17 an opportunity to gather their documents, we've got  
18 witnesses available on the right day. I think we  
19 might have had a couple defaults on the same time as  
20 we did the plan matter. And the defaults were  
21 quicker. Because if they don't respond at all, we  
22 can move forward on our own timeline. But that's  
23 usually where the hiccup happens, or the delays, is  
24 trying to get the hearings with everybody ready,  
25 everybody scheduled, meeting. And again, they often

1 take a long time. So they require an extra meeting  
2 day -- we can't always address them during your  
3 regular meeting.

4 MADAM CHAIR NIXON: Any other items for  
5 Board comment or future agenda items?

6 The final is public comment. Again,  
7 members of public, general public, may make comment  
8 on matters appearing on the agenda. May bring  
9 matters not appearing on the agenda to the attention  
10 of the Board. Board may discuss but will not make a  
11 decision on.

12 Any public comment or public up north?

13 BOARD MEMBER BEZICK: No public comment.

14 MADAM CHAIR NIXON: Any public comment  
15 down south? Hearing there's no public comment, I'll  
16 go ahead and adjourn this meeting.

17 Thank you.

18 (Proceedings concluded at 10:19 a.m.)

19

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25

1 REPORTER'S CERTIFICATE.

2

3 STATE OF NEVADA)  
4 ) ss  
5 COUNTY OF CLARK)

6

7 I, Tracy A. Manning, a duly commissioned  
8 Certified Court Reporter, Clark County, State of  
9 Nevada, do hereby certify:

10

11

12 That I reported the taking of the proceedings,  
13 at the time and place aforesaid;

14

15 That I thereafter transcribed my said shorthand  
16 notes into typewriting and that the typewritten  
17 transcript of said proceeding is a complete, true  
18 and accurate record of statements provided by the  
19 parties at said time to the best of my ability.

20

21 I further certify that I am not a relative,  
22 employee, or independent contractor of counsel of  
23 any of the parties involved in said action; nor a  
24 person financially interested in the action; nor do  
25 I have any other relationship with any of the  
parties or with counsel of any of the parties  
involved in the action that may reasonably cause my  
impartiality to be questioned.

26

27

28 IN WITNESS WHEREOF, I have hereunto set my hand  
29 in the County of Clark, State of Nevada, this 8th  
30 day of July 2025.

31

32

33

34

35

*Tracy A Manning*

Tracy A. Manning, CCR 785

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