



400 W. King Street, Suite 101
Carson City, NV 89703
Telephone: (775) 684-3125
Fax: (775) 687-3226

3110 S. Durango Drive, Suite 203
Las Vegas, Nevada 89117
Telephone: (702) 486-3003
Fax: (702) 486-3009
E-mail: pilbinfo@pilb.nv.gov
pilb.nv.gov

October 11, 2019 Public Workshop Summary (unarmed work card)

We would like to thank everyone that was able to attend the October 11th, 2019 workshop and provide constructive and helpful information. To summarize we briefly went over the August 1st, 2019 workshop and how the training requirements, we were discussing, would affect all work card holders and how we were unable to only require this training for only one category of license. There was much discussion on the mystery shopping industry and other categories of license that required training could hinder employment.

Being such, we empathized the *core topics* need to be generalized and some topics discussed at the August 1st workshop may be better suited for in-house training done by the licensee. Then we started discussion on what core topics will be.

- NRS/NAC 648
 - Liabilities (criminal/Civil)
 - Laws (other than NRS) that regulate them
 - Roles of different license categories
- Professional Conduct, Readiness on the job & responsibilities
 - Customer Service
 - Client Expectations
 - Attire
 - Court Awareness/courtroom demeanor
- Report Writing
- Law Enforcement Relationships
 - Reporting Hierarchy
- First Aide/CPR/Stop the Bleed
- Situational Awareness
 - De-escalation
 - Posturing
 - Threat Assessment
 - Active Shooter
 - See Something Say Something

From there the room started a conversation about *importance* and timeframe spent on each topic. But it was quickly determined importance, timeframe and methods of training would be a better discussion to have for the next workshop. We asked licensees to reflect and email us their thoughts on the following information:

- An approximate amount of time spent on training each topic (bullet points) above
- For each topic and subtopic how should the training be disseminated (classroom, on the job or online)
- Curriculum – if any licensee had information on other states or national training courses that we could use to tailor our training we would appreciate that information.

Please provide input and information regarding unarmed work card holders to **Lori Irizarry** Lirizarry@pilb.nv.gov





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October 11, 2019 Public Workshop Summary (Armed Work Card)

Following the discussion on unarmed work cardholders the topic switched to **armed work card training**. Trained from the August 1st discussion the room agreed that NAC 648.346, which currently outlines training requirements, covered pertinent information but that it needed to be expanded on and possibly increase the required hours of training.

We discussed what was brainstormed at the August 1st workshop and outlined the armed main and subtopics:

- Civil Liabilities
 - Case Laws
 - Shoot don't shoot
- Armed NRS/NAC 648
- Access Points/ Permitted Entry
- Decision making/ act quickly (scenarios)
- Potential Risks/ After Actions (Reporting)
- Situational Awareness
 - Use of Force
 - De-escalation

The room then got in a lively discussion about case laws that should be updated, new technology that could be used, topics some CFI talk about in their course that they think should be required, etc. We asked licensees and CFI's to provide any information they would like seen in mandated training to Vincent 'Vinny' Saladino VSaladino@pilb.nv.gov

October 11, 2019 Public Workshop Summary (NAC Amendments)

The PILB presented about 25 Nevada Administrative Code amendments as well as amendments to increase violation amounts. The PILB went over each amendment one at a time and solicited feedback from the room regarding the proposed changes. To view the amendments and changes please visit our website and find the document underneath the October 11th meeting. Those with proposed changes or additional amendments need to email those suggestions to Director Kevin Ingram KIngram@pilb.nv.gov

