



Private Investigators' Licensing Board

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August 1, 2019 Public Workshop Summary

We would like to thank everyone that attended our August 1st, 2019 public workshop to discuss training requirements for work card holders. We walked away feeling the meeting was a success and brought back a lot of great ideas and concepts to reflect on. As promised, I have summarized the meeting for those in attendance and those unable to attend.

We started the conversation by discussing the importance of training for **all** registered work cardholders and how mandating training brings up the professionalism of the industry. With this understanding we took cost and duration out of the discussion and focused on brainstorming what “core topics” should be covered for **unarmed** training. The room collaboratively came up with the following **unarmed** topics:

- NRS/NAC 648
- Roles & Responsibilities
- Client Expectations
- Situational Awareness
- De-escalation
- Detention
- Communication
- Report Writing
- Court awareness
- Laws that regulate them in various professions
- Customer Service/ Professionalism
- Law Enforcement Relations
- Liabilities (criminal/civil)
- Less than lethal
- Posturing
- Use of Force/ Observation
- Dealing with mental health and drug issues
- First Aide/ CPR/ Trauma

The Private Investigators Licensing Board (PILB) then presented our ideas on what “core topics” we felt should be covered in training for all work cardholders:

- NRS/NAC 648
- Ethics/Professional conduct/ Readiness on the job
- Interpersonal Skills/ Public Relations/Law Enforcement relations
- De-escalation
- Report Writing
- First Aid/CPR/ Stop the Bleed
- Situational Awareness
 - Threat Assessment
 - Active Shooter
 - Reporting Hierarchy
 - See something say something

The conversation now focused on *delivery and tracking*. Considering the training would be required for **all** work cardholders the questions arose were:

- How this training can be conducted (online, classroom, on the job or a combination thereof)
- How much time is required to adequately cover each main topic
- How will it be tracked (online when inputting on roster, certificate given to us by instructor, automated by online course)

After the lively discussion, we asked licensees to reflect and email us their thoughts in the following format, I will combined like-thoughts and comprise a working document for the next workshop (TBD).

Unarmed Registered Work Card Training Topics

Public Workshop #1

To maintain consistency we are asking those to submit ideas for the second workshop in the following format. At this time we are not developing curriculum, but rather asking for input on what topics should be taught and their importance. Please keep in mind the training would be for all work cardholders (repossessor, process servers, canine handlers, private investigators, mystery shoppers as well as security and all security company staff).

The deadline to submit this information to Lori Irizarry Llrizarry@ag.nv.gov is August 31st, 2019.

1. **WHAT?** What topics should be covered? *Please use a separate page for EACH Main Topic addressed.*

Main Topic:

Sub Topics: Separated by a comma

2. **WHY?** Why do you feel the main and sub topic(s) are important to include in mandated training for all work cardholders? Please summarize your thoughts and bring your ideas with you to the next workshop to discuss.

3. **WHERE?** How should the training be facilitated (on the job, online, classroom) and how long should it last?

4. **WHO/ HOW?** How will this training be tracked (automated when taken online, instructor provides certificate/paperwork, does the licensee notify us?)

5. **WHEN?** When should this training be given? Before they are given a provisional, during the provisional period, as a refresher course? Are people able to be grandfathered in to this section of training?





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Armed Work Card Training

Following the discussion on unarmed work cardholders the topic switched to **armed work card training**. The room seemed to be in agreement that NAC 648.346, which currently outlines training requirements, covered pertinent information but that it needed to be expanded on an possibly increase the 13 hours required training.

With this understanding we took cost and duration out of the discussion and focused on brainstorming what “core topics” should be covered in for **armed** training? The Private Investigators Licensing Board (PILB) then presented our ideas on what “core topics” we felt should be covered in training for **armed** work cardholders:

- Civil Liabilities
 - Case Laws
 - Citizen’s arrest/ kidnapping/ detention
 - Shoot don’t shoot
- Armed NRS/NAC 648
- Access Points/ Permitted Entry
- Decision making/ act quickly (scenarios)
- Potential Risks/ After Actions (Reporting)
- Situational Awareness
 - Use of Force
 - De-escalation

With the agreement that armed training needed to be expanded upon the questions were:

- When will this additional training be given; during the classroom time or on the range?
 - Simulation, dummy-rounds, live fire, etc.
- How much time would be spent on each additional topic?
- Target type
- How should it scored/ would scoring change?
 - Scoring vs. hit-miss

We then asked licensees to reflect and email us their thoughts in the following format, Vincent Saladino, would then combined like-thoughts and comprise a working document for the next workshop (TBD).

Armed Registered Work Card Training Topics

Public Workshop #1

To maintain consistency we are asking those to submit ideas for the second workshop in the following format. At this time we are not developing curriculum, but rather asking for input on what topics should be taught and their importance. Please keep in mind the training would be for **armed** work cardholders and licensees.

The deadline to submit this information to Vincent "Vinny" Saladino VSaladino@ag.nv.gov is August 31st, 2019.

1. **WHAT?** *What topics should be covered? Please use a separate page for EACH Main Topic addressed.*

Main Topic:

Sub Topics: *Separated by a comma*

2. **WHY?** *Why do you feel the main and sub topic(s) are important to include in mandated training for **armed** work cardholders? Please summarize your thoughts and bring your ideas with you to the next workshop to discuss.*

3. **WHERE?** *Where should the training be given (classroom vs range) and how long should it last?*

4. **WHO/ HOW?** *How will this training be tracked (CFI level or is it something given by licensee to track)?*

5. **WHEN?** *Duration- how much time should be spent on this topic? Will this training be given at the initial class or during requals? Remediation actions*

